

Please only complete and return this form if you want to withdraw the agreement.

(If your order shows a defect or damage upon receipt, please contact our customer service. In that case the return address will be different)

To:

Minc Apeldoorn / Click2deal

F.a.o. return department
Oude Berghuizerweg 30

7336 AW Apeldoorn

E-mail: notiziario@click2deal.it

I (as click2deal.it customer) hereby inform you that I withdraw our agreement regarding the sale of the following goods:

- Order number:
- Article name / article names (please also specify the quantities):
- Purchase date:
- Received on:
- Name customer:
- Address customer:
- E-mail address customer (used when placing the order):
- Customer's signature (only mandatory if this document is submitted on paper):
- Date of sending Concept withdrawal form:

NB If the article is damaged or incomplete, please report this within 3 days after receipt to the customer service (notiziario@click2deal.it). Of course we will look for an appropriate solution, together with you.

If you want to return the article for another reason, this is only possible:

- if the article is complete, unused and undamaged;
- within the trial period of 14 days (see the General Terms and Conditions);
- in the undamaged, original (factory) packaging, and
- with the withdrawal form (or the printed order confirmation that states the order number) attached, so we can easily identify you as customer and to proceed with the return process as quickly as possible.

Look further for our General Terms and Conditions and the Return Policy on www.click2deal.it (at the bottom of the website click on **General Terms and Conditions** and/or on **Return Policy**).

If all the four aforementioned conditions have been met, you can return the article to:

Minc Apeldoorn / Click2deal

F.a.o. return department
Oude Berghuizerweg 30

7336 AW Apeldoorn

We recommend you to send the return shipment by registered post, insured and correctly packed, so you can address the carrier if something goes wrong with your return shipment. The return shipment is for the account and risk of the customer. You must keep the shipping receipt of your return shipment that states the track & trace data.

No later than within 14 days after receipt of the returned product the purchase amount will be refunded (to the same account

that was used for your purchase).

Finally, we would like to know the reason for the return (please circle choice):

- A) I changed my mind
- B) Wrong product was delivered
- C) Product is damaged
- D) Product is incomplete
- E) Other, namely

If you have any other questions about the product, our customer service will be there to help you.

Kind regards,

Team Click2Deal